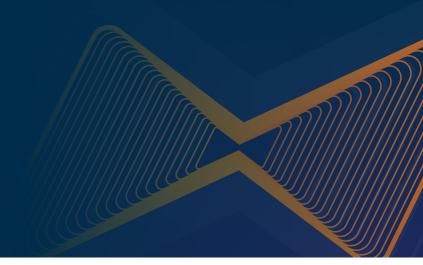# Alation

Alation Service Packs

Your Gateway to Alation Expertise

Overview

Alation Service Packs offer hours-based access to our distinguished Professional Services team, providing a broad spectrum of expertise. These packs empower you to choose how to leverage our knowledge for your benefit, ranging from technical implementations and enhancing user adoption to crafting more bespoke solutions, all tailored to align with your objectives for a personalized Alation journey.

Support your Organizational Goals with the Utmost Flexibility

Alation Service Packs are pre-purchased blocks of hours. Unlike traditional project-based engagements that require detailed statements of work, these packs allow you to address your unique challenges and opportunities without being confined to rigid project scopes.

Common Applications for Service Packs:

The versatility of Alation Service Packs makes them ideal for a wide range of purposes, including but not limited to:

- Comprehensive Alation training
- Bulk content loading
- Data quality integration
- Tailored API integrations & assistance
- Expert assistance with connector configuration
- Strategic release and roadmap planning
- Support for on-premise Alation upgrades
- Customized 'Open With' integration
- Catalog design consultation
- Proven adoption-driving best practice enablement
- Detailed capacity planning and program reviews
- Alation Analytics reporting and visualizations

Service Pack Options:

Alation Service Packs are available in multiple sizes to accommodate a variety of needs. 80- and 120-Hour Service Packs offer discounted rates. Choose the Service Pack that best aligns with your objectives and timeline.

- **40-Hour Pack:** Ideal for targeted initiatives or specific, short-term goals
- **80-Hour Pack:** Perfect for mid-range projects
- **120-Hour Pack:** Best suited for more comprehensive projects or assistance that spans a larger time frame

Contact your Account Team for larger Service Pack options or custom statements of work.

About Alation

Alation is the data intelligence company. Nearly 600 global enterprises — including 40% of the Fortune 100 — rely on Alation to realize value from their data and AI initiatives. Customers such as Cisco, DocuSign, Nasdaq, Pfizer, and Samsung trust Alation's platform for self-service analytics, cloud transformation, data governance, and AI-ready data, fostering data-driven innovation at scale. Headquartered in Redwood City, California, Alation has been recognized five times by Inc. Magazine as one of the Best Workplaces. To learn more, visit **www.alation.com**